

Haddington Golf Club
Refund Policy



Haddington Golf Club Refund Policy

Document Change Log

Date	Author	Description	Approved By
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1. Introduction

This policy defines what refunds will be available to members, guests and visitors should they cancel their booking or if the course is closed by HGC.

Weather conditions which may result in the course having to be closed, and the process for decision making are detailed in the HGC Adverse Weather Policy.

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2. Refunds available

The table below provides the guidelines on which refunds will/will not be made by HGC.

	Normal Play (Visitor only)	Competition Play (Visitor & Member)
Player cancels ≥ 48 hours before tee time	If green fee has been paid, a full refund will be provided.	If entry fee has been paid, a full refund will be provided.
Player cancels < 48 hours before tee time	A paid green fee will be retained, and a new tee time can be booked within 12 months	No refund will be provided
Player cancels during the round	No refund will be provided	No refund will be provided
Group booking canceled ≥ 48 hours before tee time	Non-refundable advance booking charge retained by HGC	Non-refundable advance booking charge retained by HGC
Group booking canceled < 48 hours before tee time	Non-refundable advance booking charge retained by HGC	Non-refundable advance booking charge retained by HGC
Group booking canceled during the round	No refund will be provided	No refund will be provided
HGC cancels ≥ 48 hours before tee time	If green fee has been paid, a full refund will be provided. Full refund of any advance group booking fee will be made.	If entry fee has been paid, a full refund will be provided. Full refund of any advance group booking fee will be made.
HGC cancels < 48 hours before tee time	A paid green fee will be retained, and a new tee time can be booked within 12 months Advance group booking fee will be retained, and a new group booking tee time(s) can be booked within 12 months	A paid entry fee will be retained, and a new tee competition time can be booked within 12 months Advance group booking fee will be retained, and a new group booking competition tee time(s) can be booked within 12 months
HGC cancels during the round	A paid green fee will be retained, and a new tee time can be booked within 12 months Advance group booking fee will be retained, and a new group booking tee time(s) can be booked within 12 months	A paid entry fee will be retained, and a new competition tee time can be booked within 12 months Advance group booking fee will be retained, and a new group booking competition tee time(s) can be booked within 12 months